

TEACHING DIVERSITY

Learn Strategies for Promoting Harmony While Increasing
Officer Safety and Managing Workforce Diversity

"The entire week was eye-opening and awesome. The course was fantastic. The instructors, the interaction, the activities and the national diversity among the group were outstanding. The facilities are phenomenal and I hope I am able to attend further courses at this institute."

"I would recommend this course to everyone. I have learned to look at myself differently. This course help you learn from others."

—former participants

Course Overview: Successful completion of this program will prepare officers to conduct diversity training within their organizations and academies.

Law enforcement is charged with relating to all segments of their communities in a fair and impartial manner. Therefore, familiarization with communication styles, customs, language and behavior patterns of various cultures, ethnic groups and non-traditional populations will effectively enhance the quality of police services and departmental image. Shared knowledge of various populations will enhance officer safety, and is likely to increase understanding and empathy in the process of improving police-citizen contacts. This course will also offer several strategies for improving workforce diversity, and community relations.

Topics:

- Linking multi-cultural education and officer safety
- Strategies for reducing prejudice and discrimination
- Communication styles associated with various groups and cultures
- Police racial profiling and public perceptions
- Conflict resolution principles
- Creating or maintaining a workplace that welcomes and appreciates differences
- In-depth examination and discussion of classic and contemporary diversity-related literature

Faculty*: **Ms. Patricia L. Bates-Ballard**
WordSmooth Consulting

Sgt. Leah Lewis
Southlake Department of Public Safety

Sgt. Dennis R. McLaughlin
Plano Police Department

Dr. T. Neil Moore
Director, ILEA

Daniel T. Primozic
Associate Director, ILEA

Lt. Michelle Sanders
Plano Police Department

Mr. Gregory Smith
Associate Director, ILEA

*Faculty composition based on instructor availability.

Who Should Attend: Police instructors
Community relations specialists
Community advocates
Police managers/supervisors

*This course is best suited for individuals with prior training experience.

Dates and Location: August 26-29, 2013
ILEA headquarters (The Center for American and International Law)
5201 Democracy Drive, Plano (Dallas metroplex), TX 75024

Hours: 8:30am to 4:30pm

Tuition: \$720 ILEA member
\$820 Non-member

Cancellation Policy: Tuition, less a \$50 handling charge for each registration, will be refunded upon WRITTEN CANCELLATION received not later than five (5) working days prior to the program (e-mail: cburkel@cailaw.org). No refunds after this date, although substitutions of attendees for this program are permitted.

Hotels: See ILEA website at www.theILEA.org for hotel information.

TCLEOSE Credit: Law enforcement personnel attending this course are eligible for twenty-eight (28) hours of Texas Commission on Law Enforcement Officer Standards and Education (TCLEOSE) credit.